



One Day Workshop on Consumer Awareness - 2023

Surendranath Law College

24/2 Mahatma Gandhi Road
Kolkata-700 009

<https://snlawcollege.ac.in>

One Day Workshop on Consumer Awareness- 2023

Surendranath Law College, located in the heart of Kolkata, is one of India's oldest and most prestigious institutions of legal education. Established in 1885 by the eminent nationalist leader Surendranath Banerjee, the college has a rich legacy intertwined with India's freedom movement and legal history. Affiliated to the University of Calcutta, the college has produced generations of distinguished alumni including Dr. Rajendra Prasad, the first President of India, and Sir Bijan Kumar Mukherjee, the first Bengali Chief Justice of India. Offering undergraduate and postgraduate programs in law, the college remains a center of academic rigor, civic engagement, and cultural heritage.

World Consumer Rights Day is observed on **March 15 every year** to highlight the rights of consumers and promote fair trade practices. It serves as a global event to raise awareness about consumer rights and protection laws that safeguard individuals from unethical business practices. In view of celebrating the World Consumer Awareness Day, IQAC, Surendranath Law College, organized one day workshop on Consumer awareness on 12.07.2023, from 10.00 AM onwards, at the seminar hall of the college.

The programme was organised in collaboration with Department of Consumer Affairs, Government of West Bengal and the Directorate of Consumer Affairs, Government of West Bengal. The session was addressed by **Sri Gopal Ray**, Registrar, SCDRC, Government of West Bengal, **Mr. Modassar Alam**, Law Officer, Department of Consumer Affairs, Government of West Bengal, and **Sri Arun Kar**, Assistant Director, CA & FBP Directorate. Surendranath College for Women and Surendranath Evening College also participated in the program as MoU partner. Principal of both the college graced the event by their presence. Near about 120 students and 11 Faculty Members from the Colleges participated in this Webinar. This webinar was convened by **Niloy Bagchi and Dr. Caesar Roy**, Faculty Members of Surendranath Law College and Chaired by Dr. **Mohammadi Tarannum**, Vice-Principal of the Surendranath Law College.

The workshop proved instrumental in creating awareness and sensitising the students regarding the various provisions related to consumer protection under the Consumer Protection Act (e.g., Right to Safety, Right to Information). It also disseminated crucial awareness in the identification of malpractices which hinder fair consumer practices and outlined the modalities related to redressal mechanisms for grievances which the consumers face in the purchase of goods & services.

The workshop also highlighted the need to promote digital safety in online transactions regarding e-commerce safety, online payment security, and protection against cyber fraud. The participants learnt to identify and verify standard quality marks (e.g., ISI, ISO, Agmark, FSSAI) before purchasing. The necessity of the duties of a consumer, such as demanding receipts, reading

product labels, and inspecting expiry dates was discussed and analyzed in detail during the workshop. After knowing all these aspects, students of law shall become able to spread awareness about consumer rights in the society.

Glimpses of the Programme



SURENDRANATH LAW COLLEGE
24/2, Mahatma Gandhi Road, Kolkata - 700009

In Collaboration with:
THE DEPARTMENT OF CONSUMER AFFAIRS, GOVERNMENT OF WEST BENGAL

SURENDRANATH COLLEGE FOR WOMEN **SURENDRANATH EVENING COLLEGE**

-: Jointly Organizing :-
ONE DAY WORKSHOP ON CONSUMER AWARENESS
Date : 12.07.2023 Time : 10:00 A.M. Onwards Venue: Seminar Hall (Surentranath Law College)

Registration Link: <https://forms.gle/2GJBRMYaeF14PFX9>

Speakers:
SRI GOPAL RAY (Registrar, SCDRC, Govt. of WB)
MR. MODASSAR ALAM (Law Officer, Dept. of CA, WB)
SRI ARUN KAR (Asst. Directorate, CA & FBP Directorate)

Honourable Guest :
DR. JAFOR ALI AKHAN
DR. PURNIMA BISWAS MOOKHERJEE

Convenor:
NILOY BAGCHI, IQAC Coordinator

Chairperson:
DR. MOHAMMADI TARANUM, Vice Principal

